



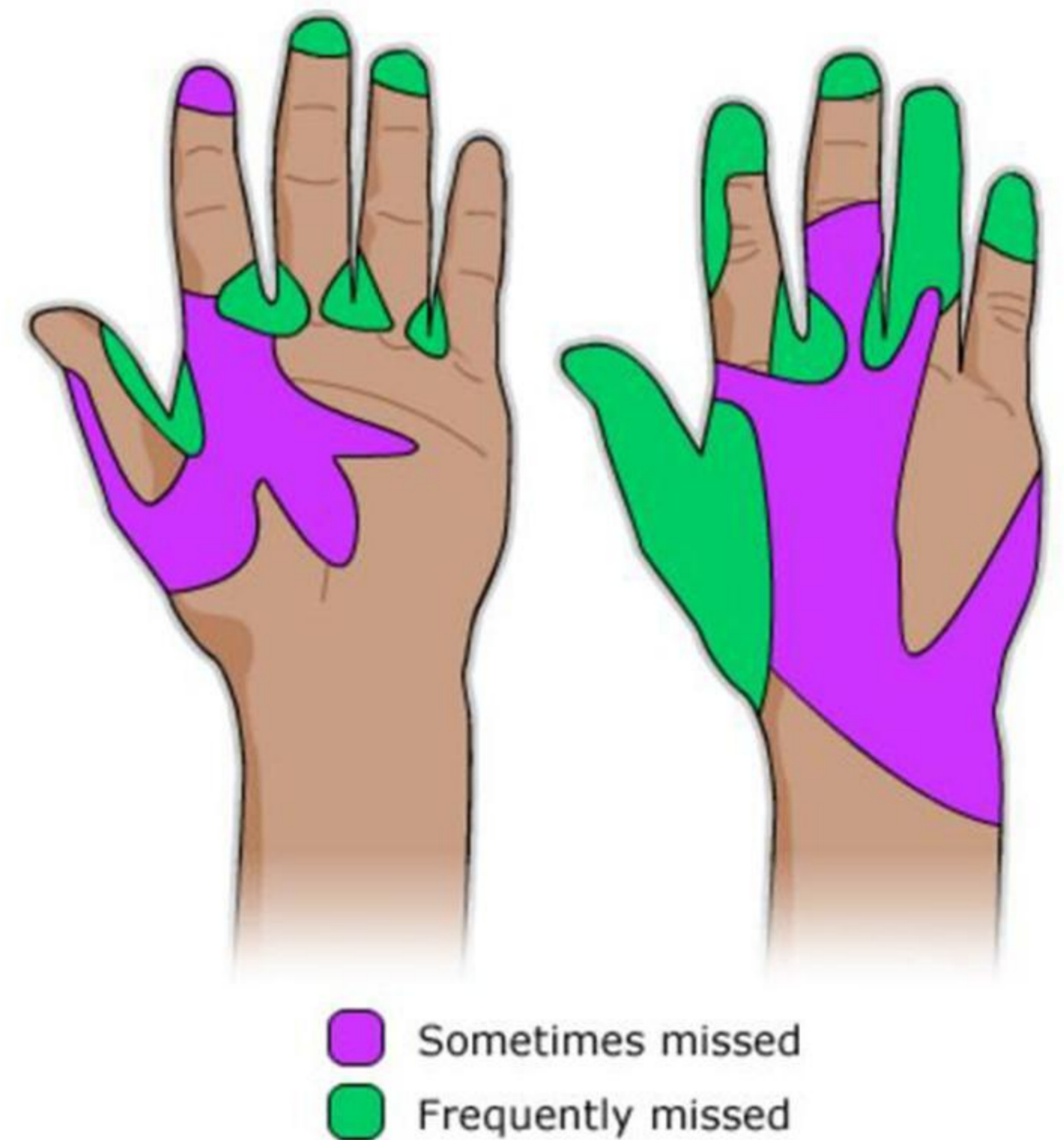
# LANDERS APPLIANCE

## Cornavirus (CONVID-19) Awareness and Response

Appliance repair is considered a necessary service. Landers Appliance has a committed staff focused on keeping our customers household appliances operating properly. We have implemented specific protocol in order to keep our staff and customers safe during this pandemic.

### Here are the Precautionary Steps we are taking as a company:

- Stay home if you are sick
- Use your common sense in going through your day.
- Stay well-rested and nourished to support a healthy immune system
- Do not enter any home if customer is sick and/or you are concerned for your health or safety.
- Greet the customer with a bow instead of shaking hands. They will understand.
- Maintain as much distance as possible between you and anyone else. Social distancing is identified as 4' by the WHO and 6' by the CDC.
- Cover your mouth when coughing/sneezing with crux of your arm, **never sneeze into your hand.**
- Wash hands with soap and water regularly throughout the day. See the drawing with places on your hands that are commonly missed.
- Avoid touching your eyes, face, nose, or mouth.
- Use hand sanitizers regularly. See the drawing identifying places that are commonly missed.
- Wear disposable gloves to touch all surfaces. Remove gloves by removing one glove, pulling from wrist down and taking it off inside out, placing that glove in the palm of the second glove and removing the second glove from the wrist down, capturing the first glove inside it. Don't touch the 2nd glove with your bare hand. Once off don't touch surfaces previously touched when gloves were on.
- Use antiseptic wipes or dry cloth treated with disinfectant spray on surfaces touched by others on the appliance you are servicing (get permission from customer).
- Use antiseptic wipes or dry cloth treated with disinfectant spray to wipe down your briefcase and tool bag after leaving each stop. (Also, your cellphone and computer, if placed on any surface in a customer's home).
- Dispose of used tissues in an isolated, covered trash can and wash your hands immediately afterward or use hand sanitizer.
- Let management know if we get low on supplies.
- Please turn in receipts for reimbursement for any supplies purchased.



#### Sources:

<https://www.cdc.gov/coronavirus/2019-ncov/cases-in-us.html#2019coronavirus-summary>

<https://www.cdc.gov/coronavirus/2019-ncov/downloads/2019-ncov-factsheet.pdf>

[https://www.amgreatness.com/2020/03/09/coronavirus-mass-hysteria/?fbclid=IwAR0AYnTs58ehtgQ048uxgAQsh37QIX9C7wCoDAj3qjS\\_OuNCKjRcoiHzho8](https://www.amgreatness.com/2020/03/09/coronavirus-mass-hysteria/?fbclid=IwAR0AYnTs58ehtgQ048uxgAQsh37QIX9C7wCoDAj3qjS_OuNCKjRcoiHzho8)



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